

Dear Wilton Select Board,

As you may be aware, the Wilton Community Power program is launching soon. The purpose of this memo is to provide you with an overview of the program launch process and a summary of the program, so that you can be prepared for any questions your constituents may have.

Wilton Community Power will offer new electricity supply options for our entire community. Customers currently using Eversource's "Default Service" supply are eligible for automatic enrollment. Other customers that have already chosen a different supplier (other than Eversource) may elect to join if desired.

At launch, our primary electricity offering, Wilton Standard, will cost 11.470 cents/kwh, significantly less than the current Eversource Default Service supply rate of 20.221 cents/kWh. Additionally, Wilton Standard provides cleaner electricity than Default Service, with 33% renewable energy compared to Eversource's 23%.

Wilton joined together with Keene, Marlborough and Swanzev to jointly procure a competitive supplier, Direct Energy, to provide electricity to our program. By joining together, Wilton was able to benefit from greater buying power ([see joint press release](#)). The Town has worked with consulting partners Good Energy & Standard Power to develop this program and conduct bidding for electricity, and the consultants will manage the launch and oversight of the program.

The new electricity supply options from Wilton Community Power will begin with customers' June meter read. Prior to the start of the program, we are conducting a notification and education process to make residents and businesses aware of their options.

- **April 10:** a postcard announcing the upcoming program will arrive to any customer eligible for automatic enrollment
- **April 20 (start of the 30-day customer consideration period):** a detailed Customer Notification Letter will arrive to all electricity customers informing them of the upcoming program and its pricing. It also informs them how to choose a different program option or, if eligible for automatic enrollment, how to opt-out. There are two versions of the letter: one for those that will be automatically enrolled and another for those that must elect to join. The Customer Notification Letter for automatic enrollment will also contain instructions to opt-out before the program begins. Those customers can opt-out via a postage-paid mailer included with the letter, calling the supplier, or using the online form.
- **April 24:** Community meeting to provide an overview of the program and answer questions will take place on April 24th, 2023 at 6:00 pm at Town Hall located at 42 Main St in Wilton.
- **May 20:** this is the end of the 30-day consideration period. Any customer that opts-out by this deadline will not be enrolled in the program.

After the May 20 deadline, customers can still opt-out at any time, without penalty or can change their program option at any time. Their choice will take effect on their next available meter read.

To opt-out or change their Wilton Community Power product, constituents can call Direct Energy at (866) 968-8065 or use the online form at WiltonCommunityPower.com.

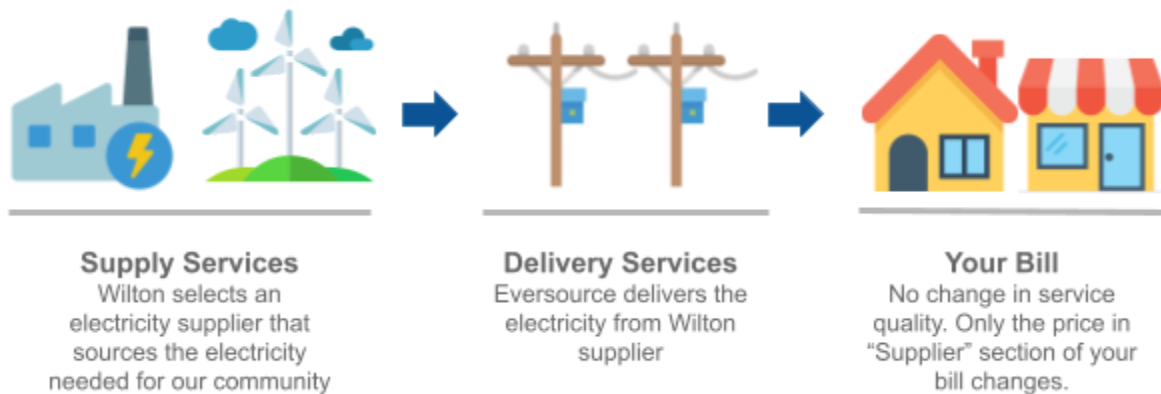
For constituent questions, please direct them to submit a question using the online form on the Support page at WiltonCommunityPower.com.

We appreciate the team effort to get us to launch. This began with the creation of the Wilton Community Power Committee by the Select Board in November 2021; development of a Community Power Plan with public input from Winter 2022 through mid-2022, and finally approval by both the State Public Utilities Commission and Wilton Select Board in late 2022.

Wilton Community Power FAQ

What is “Community Power”?

Community Power, called “Community Choice Aggregation” in other states, is a state-authorized program that enables municipalities and counties to bundle together the electricity needs of residents and small businesses in order to provide competitive electricity options. Community Power programs serve as the default electricity supplier within the municipality and offer a vetted alternative to the utility’s default service and third-party electricity suppliers.



How does Community Power work?

Community Power programs bundle together the electricity needs of its residents and small businesses and put out a Request for Proposals (RFP) for electricity suppliers to provide the necessary electricity at competitive prices. With Community Power, communities are able to make strategic decisions about when to solicit bids, lock in fixed pricing for multiple years, and increase renewable energy content above the existing statewide minimum.

With the Wilton Community Power program, Eversource will continue to deliver your electricity and manage all billing. The only change will be the source and cost of electricity supply, chosen by the Town of Wilton, using a competitive bidding process.

How much will my electricity cost with the Wilton Community Power Program?

Wilton’s plan includes a standard rate for eligible customers that is 11.47 cents per kilowatt-hour (kWh) and contains 10% additional local renewable energy above the state minimum, or 33.4% total renewable energy content. In addition, there are three other electricity options with different balances of

renewable energy and cost, including a basic product for customers seeking the best rate and two products with higher levels of renewable energy up to 100%.

Who can join the program?

All electricity ratepayers in Wilton including residents, small businesses, and others can join the program; however, only customers who currently receive their electricity supply from Eversource are eligible for automatic enrollment. All customers eligible for automatic enrollment will receive a notification letter in April 2023. This letter will include all program details including program rates and how to participate.

What products are offered through the program?

The Program has four different products (see below) to let you find the right balance of cost and renewable energy.

	Eversource Default Service (if you opt out)	Wilton Standard (automatic)	Wilton Basic	Wilton 50%	Wilton 100%
Price					
Residential & Commercial	20.221 ¢/kWh	11.470 ¢/kWh	11.100 ¢/kWh	12.050 ¢/kWh	13.900 ¢/kWh
Industrial (GV)	14.799 ¢/kWh*				
Total Renewable Energy 2023	23%	33%	23%	50%	100%
Duration	Feb. 1 to July 31, 2023 <i>*June 2023 - Industrial price changes monthly</i>	June 2023 to December 2025	June 2023 to December 2025	June 2023 to December 2025	June 2023 to December 2025

When does the program start?

The Program will launch in June 2023 and will last for 30 months, through December 2025. Program prices will apply to service beginning and ending on the days of the month that your meter is read.

How do I join or leave the program?

You can always opt-out or change products using the online available at WiltonCommunityPower.com or by calling the supplier, Direct Energy, at (866) 968-8065.

Joining the program: If you are currently on Eversource’s default service, then you are eligible for automatic enrollment and do not have to do anything to join the program. All customers eligible for automatic enrollment will receive a notification letter in April 2023. This letter will include all program details including program rates and how to participate.

If you are not on Eversource’s default service (i.e., you already have a different electricity supplier), you must contact the program and sign up to join. We recommend that you review your current contract before joining the program to ensure you will not have to pay any fees for leaving early.

Leaving the program: You may leave the program at any time without penalty.

Re-joining the Program: If you leave the Program, you may re-join at any time; however, the supplier may offer you a price that reflects market conditions at the time. The supplier will ask you to confirm any such price before you are enrolled.

How much does the program cost the town and taxpayers?

The Wilton Community Power program is self-funded through the revenues received by participating customers. There is no direct cost to the city or to taxpayers; however, there are some indirect costs associated with staff time spent managing the program.

How does this program affect me if I participate in the electricity assistance program (EAP)?

Customers that receive a discount on their electricity bill through the Electric Assistance Program (EAP) will continue to receive their benefits.

What if I have solar?

Wilton is committed to supporting net metering to help grow local renewable energy. Given the differences in a customer's net metering tariff (1.0 vs. 2.0), individual production relative to consumption, and impacts to potential cash-out options, net metering customers should carefully evaluate whether to participate. The town is actively working with Eversource to clarify how benefits would be impacted by participation. Please visit the Program website or call our dedicated net metering support line to learn more: WiltonCommunityPower.com or 877-877-1670.